



MedStar Health

COVID-19 NOW What You Need to Know

May 20, 2020

Operational Messages

COVID-19 NOW messages for leaders, in your inbox and also available on [StarPort COVID-19 Updates & Resources](#) and [myHR](#). Please share with entity/functional leaders, and when appropriate, associates.

Message from Our CMO & Medical Director, MedStar Health Urgent Care

Executive Vice President of Medical Affairs & Chief Medical Officer (CMO) Stephen R.T. Evans, MD, welcomes MedStar Health Urgent Care Medical Director Liz Delasobera, MD, to discuss the role of urgent care in our response to COVID-19 in the **COVID-19 NOW Video**. Click [here](#) to watch.



Click the image above to play the video.

UPDATED! Strategy for Resuming Elective and Non-Urgent Surgeries and Procedures

A multi-disciplinary advisory group has worked diligently to develop guidelines supporting a path forward, which are included in **UPDATED! Strategy for Resuming Elective and Non-Urgent Surgeries and Procedures** available [here](#) on StarPort and [here](#) on myHR. These guidelines must be met in order to resume elective surgery at MedStar. The associated **Elective Surgical Algorithm** is available [here](#) on StarPort and [here](#) on myHR.

Perioperative Guidelines During the COVID-19 Era

The **Perioperative Guidelines During the COVID-19 Era** provide guidance for high-level patient flow, distancing, disinfecting, surgical algorithm, and COVID-19 testing for entities during the pilot phase of reinstating elective surgeries. See the guidelines [here](#) on the Patient Care & Associate Safety Resources website (outside of network), [here](#) on StarPort and [here](#) on myHR.

Pre-Operative COVID-19 Testing Locations and Referral Process for Outpatient Cases

Pre-operative COVID-19 testing for outpatient cases is now available by referral at nine MedStar Health Urgent Care locations from 8 a.m.-noon, seven days a week; by appointment at eight MedStar Medical Group (MMG) primary care locations, as well as MedStar testing tents in Bethesda, Brandywine and Federal Hill. See the **Pre-Operative COVID-19 Testing Locations and Referral Process for Outpatient Cases** [here](#) on StarPort and [here](#) on myHR.

Clinical Messages

Personal Protective Equipment (PPE) Instructional Videos

Instructional videos for PPE utilization, including general principles, conservation and reuse, donning and doffing, and full protocols are available [here](#) on the Patient Care & Associate Safety Resources website (outside of network), [here](#) on StarPort and [here](#) on myHR.

Antibody Testing Provider Guide and MedConnect Job Aid

MedStar Health Infectious Disease and Pathology experts endorse the position of the World Health Organization (WHO), the Centers for Disease Control & Prevention (CDC) and Maryland, that COVID-19 antibody testing is not yet sensitive or specific enough to provide meaningful data to inform individual patient care. Nonetheless, many patients are requesting antibody testing. We must counsel our patients with the most current information to ensure the most evidence-based testing platform, and completion of pre- and post-test counseling, should they pursue antibody testing. The **Antibody Testing Provider Guide** available [here](#) on the Patient Care & Associate Safety Resources website (outside of network), [here](#) on StarPort and [here](#) on myHR, will help with communicating the differences in testing platforms, as well as potential benefits and limitations of antibody testing. See the **MedConnect Job Aid for Ordering the Antibody Test** [here](#) on StarPort and [here](#) on myHR.

Reminders

- Visit Associate Support & Resources [here](#) on StarPort and [here](#) on myHR for well-being guidance, including wellness rounding and stations now in place at our hospitals.
- MedStar Health and our communities recognize the tireless efforts of our associates in the fight against COVID-19. A dedicated page [here](#) on StarPort and [here](#) on myHR showcases many heartfelt messages of gratitude, kind gestures and unending support.

Resources

StarPort
myHR

Website (outside of network)

MedStar eVisit

Working Remote Resources

Associate Support & Resources

Questions? COVID19@medstar.net