

May 8, 2020

NOTE FROM DEAN PADMORE



Being KIND.

Last week, KIND Snacks donated a very generous amount of KIND bars to MedStar Health that were

distributed to associates and physicians across our hospital entities. This wonderful gift led me to think about how important being kind is, especially during difficult times. When we are overworked, tired, and have constant anxiety, it's normal to let down our guard. Sometimes it makes showing the extra gestures of kindness hard.

And yet, despite the difficult situation, we see them in our friend and colleagues every single day.

I am proud to be part of such a community at MedStar Health and I am so incredibly proud of each of you, and all that you are doing to serve our patients and community during this incredibly stressful pandemic. **Your kindness to each other, our patients, and to our academic community defines who we are.**



*VP Academic Affairs, MedStar Health
Sr. Associate Dean for Medical Education, Georgetown University
Medical Center*

Today's COVID-19 Statistics:





RESIDENT SHOUTOUT

Nick Hazen, MD, PGY-6 Minimally Invasive GYN Surgery fellow, MWHC

Here's what Nick's faculty and colleagues said about him:

"Prior to starting medical school, Nick worked in IT but yearned for work that was more hands-on in helping others. After medical school, he did his Ob/Gyn residency with us, and now his fellowship.

Our division and department has benefitted tremendously from Nick's IT knowledge and kindness. Nick walked all of us subspecialist attendings and co-fellows through the ER process as we were re-assigned duties at the start of the pandemic. He set up the dual monitors and webcams for many in the department to conduct video eVisits at MWHC and our satellite clinics. When he is on-call he helps out everyone in house and sleeps on an air mattress in our office because he wants to be available for 24 hours. He goes above and beyond in helping others including the Kaiser doctors who can get overwhelmed trying to cover their own patients in the ER and L&D. He has worked with Patrice in billing and with leadership to streamline our billing and coding process for ER and inpatient consults as well as telemedicine. Each day he helps us compile the list of the full Ob/Gyn on-call team, so we can text the information out every morning so everyone in house has the contact information at the ready in case extra help is needed. And he does all of this with humility and without complaint.

Some people do things for recognition or money or power. Nick helps out and goes the extra mile just because he is a **kind** human being and cares about patients and co-workers."

PLEASE NOMINATE A RESIDENT OR FELLOW FOR A SHOUT OUT!

IMPORTANT UPDATES:

- **GME Town Halls:** Town Halls were held this week on May 6 and 7. Look for an email next week with a summary of both Town Halls, links to the recordings, and a summary of questions and answers.
- We continue to seek residents/fellows who would like to **volunteer to be redeployed** within their own institutions to assist with coverage in various areas, both COVID and non-COVID units. If you would like to have your name added to our volunteer list, please contact BOTH your program director AND your Associate DIO (Dr. Burke, Dr. Detterline, Dr. Pindiprolu or Dr. Wisotzky).
- Please be aware of new, **extended use PPE protocols and resources:**
 - Click [HERE](#) for PPE essential page where the announcement of the protocol is located along with many other resources –
 - A single-page job aid for extended use can be accessed [HERE](#)
 - PPE extended use overview can be accessed [HERE](#)
 - Click [HERE](#) for full, detailed protocols for extended use

- We are looking for Residents and Fellows who may be interested in being part of the MedStar “Care for the Caregiver” program. If you have interest, or would like more information, please contact Dr. Dan Marchalik.

UPDATES FROM THIS WEEK:

- Dr. Evans’ “COVID-19 NOW – What You Need to Know” message, highlighting updates on clinical care practices, policies, and operations was last updated on **May 5**. Be sure to read this for important updates. It includes important updates on:
 - Universal face mask use in non-clinical care locations
 - Seeking plasma donors for COVID-19 Treatment Therapy Research Project
 - Updates to PPE FAQs and Information
- Access COVID-19 resources outside of the MedStar network on [MedStarHealth.org/COVID19Resources](https://www.MedStarHealth.org/COVID19Resources)
- Send any COVID questions to COVID19@MedStar.net

Take care of yourselves. Take care of each other. We are all in this together!

Jamie S. Padmore, DM

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